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| WAIVER | **WAIVER Specialist** |
| EDWP Provider Specialist  ***ICWP Lead*** | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov) 404-656-7875 |
| EDWP Case Management Specialist  ***CCSP Lead*** | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov) 404-657-7228 |
| EDWP Case Management Specialist  ***SOURCE Lead*** | Carolyn Porter, RN  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov) 404-463-1104 |
| ***EDWP Provider Specialists***  (waiver enrollment, changes, updates, buyouts etc) | VACANT |
| EDWP *changes/questions/ALS F Registrations* | [ccsp.messages@dch.ga.gov](mailto:ccsp.messages@dch.ga.gov) |
| GAPP | Sharon Collins  [scollins@dch.ga.gov](mailto:scollins@dch.ga.gov) 404-657-7882 |
| **Director, Program and Community Support** | Rebecca Dugger  [rdugger@dch.ga.gov](mailto:rdugger@dch.ga.gov) 404-463-0551 |
| **PA Management/Claims Resolution** | Donna Elrod  404-463-1898 [Donna.elrod@dch.ga.gov](mailto:Donna.elrod@dch.ga.gov) |

The Georgia Department of Community Health, HCBS Waiver **incident reporting system:**

The HCBS Incident Report can be accessed at -

[HCBS Incident Reporting System | Georgia Medicaid](https://medicaid.georgia.gov/programs/all-programs/waiver-programs/hcbs-incident-reporting-system)

Additionally, we have a resources page to assist in training agency staff.

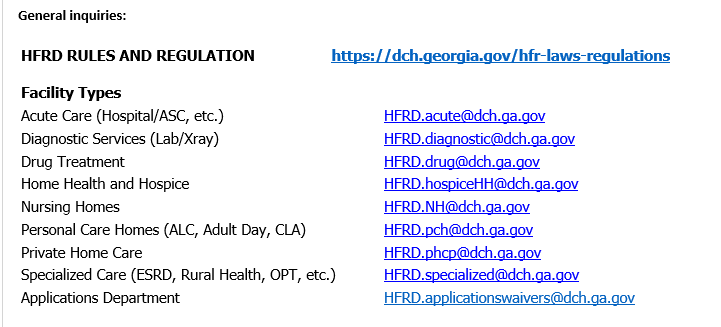
Link to resource page:

[https://medicaid.georgia.gov/programs/all-programs/waiver-programs/hcbs-incident-reporting-system-resources](https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmedicaid.georgia.gov%2Fprograms%2Fall-programs%2Fwaiver-programs%2Fhcbs-incident-reporting-system-resources&data=02%7C01%7Cjill.crump%40dch.ga.gov%7C404200e69b1943fda3ed08d7dd67b93c%7C512da10d071b4b948abc9ec4044d1516%7C0%7C0%7C637221309869755249&sdata=XyFmBmp82ZLyKu4VKJugusAvZhfPy6PRBRHqOfTw%2Bkk%3D&reserved=0)

For questions or technical assistance, please reach out to the HCBS Waiver Unit at: [HCBS.IncidentReports@dch.ga.gov](mailto:HCBS.IncidentReports@dch.ga.gov).

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| **Other Contacts**   * **DXC**, 1-800-766-4456 * **Provider Enrollment** [enrollment@dch.ga.gov](mailto:enrollment@dch.ga.gov) * **Revalidation**, [revalidationenrollment2@dch.ga.gov](mailto:revalidationenrollment2@dch.ga.gov) * **CVO**, 1 800-766-4456 [outreachsupport@verisys.com](mailto:outreachsupport@verisys.com) * **Gainwel**l- Gainwell Field Representative assistance- GAMMIS website, [www.MMIS.georgia.gov](http://www.MMIS.georgia.gov), select  Contact Information tab, then Contact Us tab. Choose “Contact My Provider Rep Directly” from the drop-down menu option.   **Finding a list of active medicaid providers in Ga**  <https://dch.georgia.gov/> click on ‘providers’ and ‘provider directory’ |

**HFR Contact Information-**

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***Healthcare Facility Regulation (HFR)- proxy forms/find a facility/complaints***

[***https://dch.georgia.gov/hfr-laws-regulations***](https://dch.georgia.gov/hfr-laws-regulations)

***Fingerprint law/GCHEXS-***

[***Georgia Criminal Background Check System (GCHEXS) | Georgia Department of Community Health***](https://dch.georgia.gov/georgia-criminal-background-check-system-gchexs/georgia-criminal-background-check-system-gchexs)

***\*DO NOT USE GCHEXS FOR SFC CAREGIVER CHECKS OR CASE MANAGEMENT***

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**EDWP Referral Process-** *AAA contact information-*

<https://aging.georgia.gov/locations>

***Online referral system for CCSP referrals to the appropriate AAA- link below***

[https://hssgaprod.wellsky.com/assessments/?WebIntake=2CBCF6CD-9412-4839-8EF8-5864FA6BA0F9](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhssgaprod.wellsky.com%2Fassessments%2F%3FWebIntake%3D2CBCF6CD-9412-4839-8EF8-5864FA6BA0F9&data=04%7C01%7Cjill.crump%40dch.ga.gov%7C8fdf662b3403401abcda08d9c1907d95%7C512da10d071b4b948abc9ec4044d1516%7C0%7C0%7C637753648594675510%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=T4RjYivlqVJBDum9Up6YhN7ARcnzVJJsmIFmnD7CitA%3D&reserved=0)

\*The link above is is the best way for providers to submit 3rd party referrals if they aren’t sure where they need to go.

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| ***ATLANTA***  For Providers: [ccspintake@atlantaregional.org](mailto:ccspintake@atlantaregional.org)  For clients and caregivers: 404-463-3333.  ***CSRA***888-922-4464  **Coastal** 800-580-6860  **Georgia Mountains** (Legacy Link) 855-266-4283  **Heart** 888-367-9913  **Middle** 888-548-1456  **NE** 800-474-7540  **NW** 800-759-2963  **River Valley** (706) 256-2900  **Southern** 888-732-4464  **SOWEGA** 800-282-6612  **Three Rivers** 866-854-5652  **\*** 866-552-4464, Option 2 |

***Policy Revisions included in the Oct 2022 (SFY 23) Edition of the EDWP Policy Manuals: Attached***

***Network Meeting attendance-***

EDWP Provider Network Meetings consists of statewide meetings in the form of a webinar that are hosted by the Atlanta Regional Commission (ARC).

The next meeting is scheduled for  ***11/16/22 and 2/15/23***. Providers must go to <https://www.empowerline.org/for-professionals/medicaid-elderly-and-disabled-waiver-providers-meeting-information/> to register for each meeting ahead of time. Once registered, each provider will receive a confirmation e-mail that includes the link to join the webinar at the specified time and date.

All network meeting information and presentations will be placed on the ARC Network Meeting webpage.

Policy requires the attendance of two (2) network meetings per **FISCAL** (July 1 – June 30) year. Gen Services Manual Pg. VI-14. Corrective action can be applied for those providers who are not in compliance.

\*Network meeting reminders will ONLY be sent to agencies that have registered at the site to receive the reminders. We encourage all providers to register their email address at the registration site so that they will receive the reminders for themselves.

The web-x format has the capability for DCH to track the time of logging on and off of the web-x for each provider. You must participate in the full web-x to receive credit for attending.

*Anticipating the end of the PHE- Public Health Emergency*

The PHE will be evaluated next by January 15th.

DFCS has created a new website in preparation for the end of the PHE.  Here is the link: [https://staycovered.ga.gov/](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fstaycovered.ga.gov%2F&data=05%7C01%7Cjill.crump%40dch.ga.gov%7C4a4c8310358b4915280708da97e65ab7%7C512da10d071b4b948abc9ec4044d1516%7C0%7C0%7C637989312858721045%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=yS2A1c%2BMYcw197NOC7crlCnuH5MqAzjsu1sFU%2FxVqXI%3D&reserved=0)

The website provides instructions on how members can update their contact information. Please share this with your staff.

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| **Appendix K- Covid- Gammis Banner messages and notices-**  <https://www.mmis.georgia.gov->  **NOTICES**- ‘provider information’, ‘provider notices’  **MESSAGES**-‘provider information’, ‘provider messages’ – click ‘search’ for **banner messsages**  **The latest Covid-19 guidance, including the Appendix K Application and Amendments can be found on the Georgia Medicaid website at** [**https://medicaid.georgia.gov/covid-19**](https://medicaid.georgia.gov/covid-19) **or** [**https://dch.georgia.gov/**](https://dch.georgia.gov/)  The Public Health Emergency has been extended for another 90 days, through October 13, 2022.   * [https://aspr.hhs.gov/legal/PHE/Pages/covid19-15jul2022.aspx](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Faspr.hhs.gov%2Flegal%2FPHE%2FPages%2Fcovid19-15jul2022.aspx&data=05%7C01%7Cjill.crump%40dch.ga.gov%7C2aabad8f905e460a1fcb08da68b71863%7C512da10d071b4b948abc9ec4044d1516%7C0%7C0%7C637937432839350219%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=hKI4R8pleTODzyhVrYzslI9BFSXyUUcpXxLUEmbLgkw%3D&reserved=0) |

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| **EVV information-**  **Schedule of events-** [EVV Schedule of Events | Georgia Medicaid](https://medicaid.georgia.gov/programs/all-programs/georgia-electronic-visit-verification-evv/evv-schedule-events)  **Handouts and recordings**- [EVV Service Providers | Georgia Medicaid](https://medicaid.georgia.gov/programs/all-programs/georgia-electronic-visit-verification-evv/evv-service-providers)  **Tellus Training Webinars**- [Tellus | EVV Software & Claims Processing For Home Health/Long Term Care (4tellus.com)](https://4tellus.com/)  ***Email questions to……***[**Evv.medicaid@dch.ga.gov**](mailto:Evv.medicaid@dch.ga.gov) **or visit**  [**https://medicaid.georgia.gov/georgia-electronic-visit-verification**](https://medicaid.georgia.gov/georgia-electronic-visit-verification)  Text  Description automatically generated |