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| ***Waiver Contact Information:***  Department of Community Health (DCH) - <http://dch.georgia.gov/medicaid>   * **EDWP-CCSP/Traditional** - Tom Underwood (tunderwood@dch.ga.gov) at 404-463-8365 * **EDWP-SOURCE/Enhanced** – Carolyn Porter 404-651-7473 (clinical issues)   Heather Johnson 404-656-0355 (PA issues)  [Carolyn.Porter@dch.ga.gov/](mailto:Carolyn.Porter@dch.ga.gov/)[Heather.Johnson@dch.ga.gov](mailto:Heather.Johnson@dch.ga.gov)   * **ICWP** - Barbara Means-Cheeley (bcheeley@dch.ga.gov) at 404-657-9321 * **GAPP*-*** Sharon Collins(scollins@dch.ga.gov)at 404-657-7882 * **NOW/COMP** - Marilyn Ellis (mellis@dch.ga.gov) at 404-651-9174   Host Homes 404-657-2312 |

***Find It in the Manual:***

**Elderly and Disabled Waiver - Medicaid Provider Manuals –CCSP and SOURCE**

[**www.mmis.georgia.gov**](http://www.mmis.georgia.gov)

**AND**

**Elderly and Disabled Waiver – Case Management Manuals**

Click on “Provider Information” and choose “Provider Manuals” from the drop down option. The provider manuals will be listed in alphabetical order on the left side of the screen. Click on the manual you need. (All the CCSP(Traditional) /SOURCE(Enhanced) Case Management policy manuals are found on page 1+2 of the list.) The Part I Medicaid Policy & Procedure Manual is found on page 3.

**\*Medicaid Manuals are revised/updated quarterly: January / April / July / October**

**Healthcare Facility Regulation (HFR)-**

<https://dch.georgia.gov/hfr-laws-regulations>

**Medicaid Eligibility/DFCS –** [**http://odis.dhs.ga.gov/Main/Default.aspx**](http://odis.dhs.ga.gov/Main/Default.aspx)

Click on Manuals/Index/Div of Family Children Services

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| **Rate increase retro to July 2016- ADH- see below**  ADH 63.07 to $66.22 **level II full day**  ADH 37.85 to $39.74 **lev II half day**  ADH 50.45 to $52.97 **lev I full day**  ADH 30.27 to $31.78 **lev I half day**  **Rate Increase retro to November 2017-**  PSS 5.05 to 5.07  PSSX 4.49 to 4.51  ERS Install 94.60 to 110.10  ERS Monthly 31.53 to 36.69  ERS Weekly 7.88 to 9.17  HDM 6.58 to 6.74  **Rate Increase retro to July 1 2018- see below**  ALS 37.38 to 50.00  ADH  ADH got a 5% increase for the Level 1 and Level 2 full and half day services, and the ALS daily rate for personal care services will increase to $50 per day.  The new rates are scheduled to be voted on by the DCH Board on August 9, after which time we’ll get to work on getting provider rates updated and PAs updated.  Because CMS approved the rate increases effective July 1, Tom will request a mass adjustment to pay providers the difference on any paid claims for dates of service from July 1 that were paid under the old rates before the new rates are officially released.  We will update you as soon as the rates are approved by the DCH board, and that we’ll make sure you’re paid retroactively to July 1.  We did so for the ADH rate increase that was effective July 2016, and for the ERS, HDM and PSS rate increases that were effective November 2017. |

***Policy Revisions included in the July 2018 (SFY 18) Edition of the CCSP Policy Manuals: Attached***

***Network Meeting attendance:***

Attending two (2) network meetings per **FISCAL** (July 1 – June 30) year in the Planning and Service Areas (PSA) in which services are being rendered. Providers must attend the meetings in different quarters (July-September, October-December, January-March, and April-June)/Gen Services Manual Pg. VI-14. Corrective action can be applied for those providers who are not in compliance. **Providers who serve more than one PSA region must meet their network meeting attendance requirement by attending meetings in different regions in different calendar quarters.** *Providers who service in the ARC area can participate in one webinar for the ARC region and one attendance in person in another area.*

***CCSP DCH Program Integrity Updates:***

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| ***SFY 2019 Schedule for DCH Program Integrity CCSP Satisfaction by Service & Compliance Monitoring***  Q1: ALS F and G (July 1, 2018 through December 31, 2018) |

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| **Area Agency on Aging** | **Care Coordination Specialist** | **Provider Specialist** |
| Atlanta Regional Commission (ARC) | Carolyn Porter  +  Jill Crump | Laura Hudlow  +  Vonnie Stelly |
| Coastal Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Sherryl Sledge  [Sherryl.Sledge@dch.ga.gov](mailto:Sherryl.Sledge@dch.ga.gov)  404-463-1897 |
| Central Savannah State Regional Commission (CSRA) | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Sherryl Sledge  [Sherryl.Sledge@dch.ga.gov](mailto:Sherryl.Sledge@dch.ga.gov)  404-463-1897 |
| Legacy Link | Carolyn Porter, RN  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-651-7473 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| Heart of Georgia Altamaha Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Sherryl Sledge  [Sherryl.Sledge@dch.ga.gov](mailto:Sherryl.Sledge@dch.ga.gov)  404-463-1897 |
| Middle Georgia Regional Commission | Carolyn Porter  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| Northeast Georgia Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| Northwest Georgia Regional Commission | Carolyn Porter  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| River Valley Regional Commission | Carolyn Porter, RN  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-651-7473 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| Three Rivers Regional Commission | Carolyn Porter, RN  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-651-7473 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| Southern Georgia Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Sherryl Sledge  [Sherryl.Sledge@dch.ga.gov](mailto:Sherryl.Sledge@dch.ga.gov)  404-463-1897 |
| Southwest Georgia Council on Aging (SOWEGA) | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Sherryl Sledge  [Sherryl.Sledge@dch.ga.gov](mailto:Sherryl.Sledge@dch.ga.gov)  404-463-1897 |
| CCSP Section Manager | Tom Underwood  [tunderwood@dch.ga.gov](mailto:tunderwood@dch.ga.gov)  404-463-8365 | Tom Underwood  [tunderwood@dch.ga.gov](mailto:tunderwood@dch.ga.gov)  404-463-8365 |

***CCSP Provider Specialist ALS Family Management Agency assignments:***

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| --- | --- | --- |
| **Vonnie** | **Laura** | **Sherryl** |
| Cherokee Angel | Georgia Health Service | Altrus |
| Friendly Neighbors | Vision | Another Alternative |
| Caring Together | Heavenly Sunshine | Concerned Care |
| PRN Nursing | Alegna | Love and Hope |
| Auspice Alternative | Faith Health Services | Touch by an Angel/Jesus Is Lord |
| Suitable For the People | Care Plus | Samaritan Care |
|  |  | Averett Healthcare |
|  |  | Haven of Hope |
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