Waiver Contact Information:

Department of Community Health (DCH) - http://dch.georgia.gov/medicaid

• EDWP, ICWP and NOW/COMP (see page 5 for contact information)

Vonnie Stelly Laura Hudlow Atiya Hasan Carolyn Porter Jill Crump

• GAPP- Sharon Collins-scollins@dch.ga.gov-t 404-657-7882

Find It in the Manual:

 Medicaid Provider Manuals – www.mmis.georgia.gov

Click on "Provider Information" and choose "Provider Manuals" from the drop down option. The provider manuals will be listed in alphabetical order on the left side of the screen. Click on the manual you need. (All the CCSP/SOURCE Case Management policy manuals are found on page 1+2 of the list.) The Part I Medicaid Policy & Procedure Manual is found on page 3.

*Medicaid Manuals are revised/updated quarterly: January / April / July / October

 Healthcare Facility Regulation (HFR)- proxy forms/find a facility/complaints https://dch.georgia.gov/hfr-laws-regulations

Elaine Wright- ehwright@dch.ga.gov- Private Home Care and PCH

Medicaid Eligibility/DFCS – http://odis.dhs.ga.gov/Main/Default.aspx
 Click on Manuals/Index/Div of Family Children Services

Other Contacts

- **DXC**, 1-800-766-4456
- > Provider Enrollment enrollment@dch.ga.gov
 - o Provider Enrollment Manager: Leslie Austin 404-657-4865 laustin@dch.ga.gov
 - <u>Provider Enrollment Director</u>: Nichole Thompson 404-651-5191 Nthompson1@dch.ga.gov
- Revalidation, revalidationenrollment2@dch.ga.gov
- **CVO**, 1 800-766-4456, cvo.dch.ga.gov

Finding a list of active medicaid providers in Ga

https://dch.georgia.gov click on 'providers' and 'provider directory'

EVV information-

21st Century CURES Act-

https://www.congress.gov/bill/114th-congress/house-bill/6

requires States to implement **Electronic Visit Verification (EVV)** for Medicaidfinanced Personal Care Services and Home Health Care Services

1/1/2020 - anticipated roll out

DCH to perform thorough testing, conduct an EVV pilot and soft launch, and increase stakeholder engagement across Georgia prior to roll out.

Email questions to......<u>Evv.medicaid@dch.ga.gov</u> or visit https://medicaid.georgia.gov/georgia-electronic-visit-verification

Policy Revisions included in the July 2019 (SFY 20) Edition of the EDWP Policy

Manuals: Attached

Network Meeting attendance:

Attend two (2) network meetings per **FISCAL** (July 1 – June 30) year in the Planning

and Service Areas (PSA) in which services are being rendered. Providers must attend

the meetings in different quarters (July-September, October-December, January-March,

and April-June)/Gen Services Manual Pg. VI-14. Corrective action can be applied for

those providers who are not in compliance. Providers who serve more than one PSA

region must meet their network meeting attendance requirement by attending

meetings in different regions in different calendar quarters. Providers who service

in the ARC area can participate in one webinar for the ARC region and one attendance

in person in another area.

EDWP DCH Program Integrity Updates:

SFY <u>2020</u> Schedule for DCH Program Integrity Compliance Monitoring

Q1: ALS G and G (July 2019-Dec 2019)

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Network Meeting

EDWP ALS Family Management Agencies:

Alegna		
Altrus		
Another Alternative		
Auspice		
Averett Healthcare		
CarePlus		
Cherokee Angel		
Concerned Care		
Divine Case Management		
Faith Health Services		
Friendly Neighbors		
Georgia Health Services		
Haven of Hope		
Healthcare Placement Group		
Heavenly Sunshine		
Jesus Is Lord		
Love and Hope		
PRN Nursing		
Samaritian Care		
Suitable for the People		
Vision		

Area Agency on Aging	Care Coordination Specialist	Provider Specialist
Atlanta Regional Commission (ARC)	Carolyn Porter + Jill Crump	Laura Hudlow Laura.Hudlow@dch.ga.gov 404-463-5073
Coastal Regional Commission	Jill Crump <u>Jill.Crump@dch.ga.gov</u> 404-657-7228	Atiya Hasan Ahasan@dch.ga.gov 404-463-1897
Central Savannah State Regional Commission (CSRA)	Jill Crump <u>Jill.Crump@dch.ga.gov</u> 404-657-7228	Laura Hudlow <u>Laura.Hudlow@dch.ga.gov</u> 404-463-5073
Legacy Link	Carolyn Porter, RN Carolyn.Porter@dch.ga.gov 404-463-1104	Laura Hudlow <u>Laura.Hudlow@dch.ga.gov</u> 404-463-5073
Heart of Georgia Altamaha Regional Commission	Jill Crump <u>Jill.Crump@dch.ga.gov</u> 404-657-7228	vacant
Middle Georgia Regional Commission	Carolyn Porter Carolyn.Porter@dch.ga.gov 404-463-1104	vacant
Northeast Georgia Regional Commission	Jill Crump <u>Jill.Crump@dch.ga.gov</u> 404-657-7228	Vonnie Stelly <u>VStelly@dch.ga.gov</u> 404-656-7875
Northwest Georgia Regional Commission	Carolyn Porter Carolyn.Porter@dch.ga.gov 404-463-1104	Atiya Hasan <u>Ahasan@dch.ga.gov</u> 404-463-1897
River Valley Regional Commission	Carolyn Porter, RN Carolyn.Porter@dch.ga.gov 404-463-1104	Vonnie Stelly <u>VStelly@dch.ga.gov</u> 404-656-7875
Three Rivers Regional Commission	Carolyn Porter, RN Carolyn.Porter@dch.ga.gov 404-463-1104	Atiya Hasan <u>Ahasan@dch.ga.gov</u> 404-463-1897
Southern Georgia Regional Commission	Jill Crump <u>Jill.Crump@dch.ga.gov</u> 404-657-7228	vacant
Southwest Georgia Council on Aging (SOWEGA)	Jill Crump <u>Jill.Crump@dch.ga.gov</u> 404-657-7228	Vonnie Stelly <u>VStelly@dch.ga.gov</u> 404-656-7875
Section Manager	Vacant	Vacant
PA Management	Donna Elrod 404-463-1898 <u>Donna.elrod@dch.ga.gov</u>	Donna Elrod 404-463-1898 <u>Donna.elrod@dch.ga.gov</u>