

**Georgia Department of Community Health
Elderly and Disabled Waiver Program (EDWP)
AAA Network Meeting**

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Other Contacts

- **DXC**, 1-800-766-4456
- **Provider Enrollment** enrollment@dch.ga.gov
 - **Provider Enrollment Manager**: Leslie Austin 404-657-4865 laustin@dch.ga.gov
 - **Provider Enrollment Director**: Nichole Thompson 404-651-5191
Nthompson1@dch.ga.gov
- **Revalidation**, revalidationenrollment2@dch.ga.gov
- **CVO**, 1 800-766-4456, cvo.dch.ga.gov

Finding a list of active medicaid providers in Ga

<https://dch.georgia.gov>/ click on 'providers' and 'provider directory'

- **Healthcare Facility Regulation (HFR)- proxy forms/find a facility/complaints**
<https://dch.georgia.gov/hfr-laws-regulations>

Elaine Wright- ehwright@dch.ga.gov- Private Home Care and PCH

Shirley Rodrigues serodrigues@dch.ga.gov PCH

Michelle Robinson Michelle.Robinson1@dch.ga.gov PHC

New Fingerprint law- Effective October 1, 2019, facilities shall be required to use GCHEXS for fingerprint criminal background checks of owners, administrators, onsite managers, directors, AND direct access employees. See link below for more information.

<https://dch.georgia.gov/announcement/2019-10-01/new-background-screening-requirements-information>

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Policy Revisions included in the January 2020 (SFY 20) Edition of the EDWP Policy Manuals: Attached

Network Meeting attendance- CHANGES

EDWP Provider Network Meetings will transition to a new DCH Network Meeting Format,. The new format consists of statewide meetings in the form of a webinar that will be hosted by the Atlanta Regional Commission (ARC).

The next meetings are scheduled for **2/19/20 and 5/20/19**. Providers must go to <https://register.gotowebinar.com/rt/2406565270528643852> to register for each meeting ahead of time. The date is pulled down from the dropdown list. All of the rest of the dates for the fiscal year are listed. Once registered, each provider will receive a confirmation e-mail that includes the link to join the webinar at the specified time and date.

All network meeting information and presentations will be placed on the ARC Network Meeting webpage located at <https://empowerline.org/for-professionals/elderly-disabled-waiver-providers/>.

Policy requires the attendance of two (2) network meetings per FISCAL (July 1 – June 30) year. Gen Services Manual Pg. VI-14. Corrective action can be applied for those providers who are not in compliance.

*Network meeting reminders will ONLY be sent to agencies that have registered at the site to receive the reminders. We encourage all providers to register their email address at the registration site so that they will receive the reminders for themselves.

The web-x format has the capability for DCH to track the time of logging on and off of the web-x for each provider. You must participate in the full web-x to receive credit for attending.

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**PROVIDER member referrals and follow-up need submitted to your specific region's AAA.*

ATLANTA

For Providers: ccspintake@atlantaregional.org

For clients and caregivers: 404-463-3333.

CSRA 888-922-4464

Coastal 800-580-6860

Georgia Mountains (Legacy Link) 855-266-4283

Heart 888-367-9913

Middle 888-548-1456

NE 800-474-7540

NW 800-759-2963

River Valley (706) 256-2900

Southern 888-732-4464

SOWEGA 800-282-6612

Three Rivers 866-854-5652

AAA contact information-

https://www.georgiaadrc.com/site/363/contact_us.aspx

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MANUALS

- **Medicaid Provider Manuals –**
www.mmis.georgia.gov

Click on “Provider Information” and choose “Provider Manuals” from the drop down option. The provider manuals will be listed in alphabetical order on the left side of the screen. Click on the manual you need. (All the CCSP/SOURCE Case Management policy manuals are found on page 1+2 of the list.) The Part I Medicaid Policy & Procedure Manual is found on page 3.

***Medicaid Manuals are revised/updated quarterly: January / April / July / October**

- **Medicaid Eligibility/DFCS –** <http://odis.dhs.ga.gov/Main/Default.aspx>
Click on Manuals/Index/Div of Family Children Services

The Georgia Department of Community Health, HCBS Waiver Unit has developed a **new incident reporting system** to be used by all providers across both the ICWP and E&D Waiver Programs. The Department intends to implement the new system regionally beginning in April 2020. The new process and system will be expanded to new regions every two months until full statewide implementation in February 2021.

Some key features of the new system include:

- A standardized, web-based incident reporting system operated by the Department with standardized policy across programs
- Expanded reportable incident types to include non-critical incidents
- Revised timelines and methods for reporting and providing follow-up documentation
- Direct transfer of incident reports to the Department’s Healthcare Facility Regulation Division, when applicable for licensed providers
- Increased collaboration between case management providers and direct service providers to address waiver participant needs

Ahead of the launch, the Department has convened a stakeholder group to provide a demonstration of the new reporting system and to receive feedback. The event was available through WebEx.

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Reminders re policy

General Services Manual 1003 Relative Caregivers-

1003.1 Georgia Medicaid will not reimburse for personal care services or any waiver services when provided to recipients by legally responsible relatives, i.e., spouses or parents of minor children, when the services are those that these persons are already legally obligated to provide.

Services provided by relatives, except as noted above, may be covered only if the following criteria are met:

o **The relative's serving as caregiver has been approved by DCH, based on the documentation submitted by CCSP AND SOURCE care coordination to confirm the existence of extenuating circumstances.**

“Relative” is defined as a person who is related by blood **or legal adoption** within the third degree of consanguinity or by marriage. Third degree of consanguinity means mother, father, grandmother, grandfather, sister, brother, daughter, son, granddaughter, grandson, aunt, uncle, great aunt, great uncle, niece, nephew, grand-niece, grand-nephew, 1st cousins, 1st cousins, once removed, and 2nd cousins.

Refer requests for relative caregivers to Case Management for the eligibility screening for CD-PSS (consumer direction) or SFC (Structured Family Care). Part II Chapter 1400 (1406 and 1407)

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EVV information-

21st Century CURES Act-

<https://www.congress.gov/bill/114th-congress/house-bill/6>

requires States to implement **Electronic Visit Verification (EVV)** for Medicaid-financed Personal Care Services and Home Health Care Services

1/1/2020 - anticipated roll out

DCH to perform thorough testing, conduct an EVV pilot and soft launch, and increase stakeholder engagement across Georgia prior to roll out.

Email questions to.....Evv.medicaid@dch.ga.gov or visit

<https://medicaid.georgia.gov/georgia-electronic-visit-verification>

Georgia has not yet filed for a Good Faith Exemption but we plan on applying as soon as we have our vendor on board. We hope to have the vendor on board this month. An EVV system at a minimum is required to capture the following six elements:

- 1. Type of service performed;
- 2. Individual receiving the service;
- 3. Individual providing the service;
- 4. Date the service was provided;
- 5. Location of service delivery; and
- 6. Time the service begins and ends

Over the next year we will have statewide training opportunities for provider to become familiar with the new system. There will also be an incorporated pilot and soft launch. Please continue to monitor the EVV resources for more information.