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| ***Waiver Contact Information:***  Department of Community Health (DCH) - <http://dch.georgia.gov/medicaid>   * **EDWP, ICWP and NOW/COMP (see page 5 for contact information)**   **Vonnie Stelly**  **Laura Hudlow**  **Atiya Hasan**  **Carolyn Porter**  **Jill Crump**     * **GAPP*-*** Sharon Collins-scollins@dch.ga.gov-t 404-657-7882 |

***Find It in the Manual:***

* **Medicaid Provider Manuals –**

[**www.mmis.georgia.gov**](http://www.mmis.georgia.gov)

Click on “Provider Information” and choose “Provider Manuals” from the drop down option. The provider manuals will be listed in alphabetical order on the left side of the screen. Click on the manual you need. (All the CCSP/SOURCE Case Management policy manuals are found on page 1+2 of the list.) The Part I Medicaid Policy & Procedure Manual is found on page 3.

**\*Medicaid Manuals are revised/updated quarterly: January / April / July / October**

* **Healthcare Facility Regulation (HFR)- proxy forms/find a facility/complaints**

<https://dch.georgia.gov/hfr-laws-regulations>

Elaine Wright- [ehwright@dch.ga.gov-](mailto:ehwright@dch.ga.gov-) Private Home Care and PCH

* **Medicaid Eligibility/DFCS –** [**http://odis.dhs.ga.gov/Main/Default.aspx**](http://odis.dhs.ga.gov/Main/Default.aspx)

Click on Manuals/Index/Div of Family Children Services

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| **Other Contacts**   * **DXC**, 1-800-766-4456 * **Provider Enrollment** [enrollment@dch.ga.gov](mailto:enrollment@dch.ga.gov)   + **Provider Enrollment Manager**: Leslie Austin 404-657-4865 [laustin@dch.ga.gov](mailto:laustin@dch.ga.gov)   + **Provider Enrollment Director***:* Nichole Thompson 404-651-5191 [Nthompson1@dch.ga.gov](mailto:Nthompson1@dch.ga.gov) * **Revalidation**, [revalidationenrollment2@dch.ga.gov](mailto:revalidationenrollment2@dch.ga.gov) * **CVO**, 1 800-766-4456, cvo.dch.ga.gov   **Finding a list of active medicaid providers in Ga**  [https://dch.georgia.gov](https://dch.georgia.gov/0) click on ‘providers’ and ‘provider directory’ |

**EVV information-**

**21st Century CURES Act-**

[**https://www.congress.gov/bill/114th-congress/house-bill/6**](https://www.congress.gov/bill/114th-congress/house-bill/6)

requires States to implement **Electronic Visit Verification (EVV)** for Medicaid-financed Personal Care Services and Home Health Care Services

**1/1/2020 - anticipated roll out**

DCH to perform thorough testing, conduct an EVV pilot and soft launch, and increase stakeholder engagement across Georgia prior to roll out.

***Email questions to……***[**Evv.medicaid@dch.ga.gov**](mailto:Evv.medicaid@dch.ga.gov) **or visit**

[**https://medicaid.georgia.gov/georgia-electronic-visit-verification**](https://medicaid.georgia.gov/georgia-electronic-visit-verification)

***Policy Revisions included in the July 2019 (SFY 20) Edition of the EDWP Policy Manuals: Attached***

***Network Meeting attendance:***

Attend two (2) network meetings per **FISCAL** (July 1 – June 30) year in the Planning and Service Areas (PSA) in which services are being rendered. Providers must attend the meetings in different quarters (July-September, October-December, January-March, and April-June)/Gen Services Manual Pg. VI-14. Corrective action can be applied for those providers who are not in compliance. **Providers who serve more than one PSA region must meet their network meeting attendance requirement by attending meetings in different regions in different calendar quarters.** *Providers who service in the ARC area can participate in one webinar for the ARC region and one attendance in person in another area.*

***EDWP DCH Program Integrity Updates:***

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| ***SFY 2020 Schedule for DCH Program Integrity Compliance Monitoring***  Q1: ALS G and G (July 2019-Dec 2019) |

***EDWP ALS Family Management Agencies:***

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| Alegna |
| Altrus |
| Another Alternative |
| Auspice |
| Averett Healthcare |
| CarePlus |
| Cherokee Angel |
| Concerned Care |
| Divine Case Management |
| Faith Health Services |
| Friendly Neighbors |
| Georgia Health Services |
| Haven of Hope |
| Healthcare Placement Group |
| Heavenly Sunshine |
| Jesus Is Lord |
| Love and Hope |
| PRN Nursing |
| Samaritian Care |
| Suitable for the People |
| Vision |

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| **Area Agency on Aging** | **Care Coordination Specialist** | **Provider Specialist** |
| Atlanta Regional Commission (ARC) | Carolyn Porter  +  Jill Crump | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| Coastal Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Atiya Hasan  [Ahasan@dch.ga.gov](mailto:Ahasan@dch.ga.gov)  404-463-1897 |
| Central Savannah State Regional Commission (CSRA) | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| Legacy Link | Carolyn Porter, RN  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| Heart of Georgia Altamaha Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | vacant |
| Middle Georgia Regional Commission | Carolyn Porter  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | vacant |
| Northeast Georgia Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| Northwest Georgia Regional Commission | Carolyn Porter  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Atiya Hasan  [Ahasan@dch.ga.gov](mailto:Ahasan@dch.ga.gov)  404-463-1897 |
| River Valley Regional Commission | Carolyn Porter, RN  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| Three Rivers Regional Commission | Carolyn Porter, RN  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Atiya Hasan  [Ahasan@dch.ga.gov](mailto:Ahasan@dch.ga.gov)  404-463-1897 |
| Southern Georgia Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | vacant |
| Southwest Georgia Council on Aging (SOWEGA) | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| **Section Manager** | Vacant | Vacant |
| **PA Management** | Donna Elrod  404-463-1898  [Donna.elrod@dch.ga.gov](mailto:Donna.elrod@dch.ga.gov) | Donna Elrod  404-463-1898  [Donna.elrod@dch.ga.gov](mailto:Donna.elrod@dch.ga.gov) |

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