|  |
| --- |
| ***Waiver Contact Information:***  Department of Community Health (DCH) - <http://dch.georgia.gov/medicaid>   * **EDWP-CCSP(Traditional/Enhanced)** –   Tom Underwood-tunderwood@dch.ga.gov- 404-463-8365   * **EDWP-SOURCE** –   Carolyn Porter 404-463-1104 (clinical issues)  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov/)  Donna Elrod 404-463-1898 (Source PA issues)  Donna.Elrod@dch.ga.gov   * **ICWP** - Barbara Means-Cheeley-bcheeley@dch.ga.gov- 404-657-9321 * **GAPP*-*** Sharon Collins-scollins@dch.ga.gov-t 404-657-7882 * **NOW/COMP** - Marilyn Ellis-mellis@dch.ga.gov- 404-651-9174   Host Homes 404-657-2312 |

***Find It in the Manual:***

**Elderly and Disabled Waiver - Medicaid Provider Manuals –CCSP/SOURCE**

[**www.mmis.georgia.gov**](http://www.mmis.georgia.gov)

**AND**

**Elderly and Disabled Waiver – Case Management Manuals**

Click on “Provider Information” and choose “Provider Manuals” from the drop down option. The provider manuals will be listed in alphabetical order on the left side of the screen. Click on the manual you need. (All the CCSP/SOURCE Case Management policy manuals are found on page 1+2 of the list.) The Part I Medicaid Policy & Procedure Manual is found on page 3.

**\*Medicaid Manuals are revised/updated quarterly: January / April / July / October**

**Healthcare Facility Regulation (HFR)- new proxy forms**

<https://dch.georgia.gov/hfr-laws-regulations>

**Medicaid Eligibility/DFCS –** [**http://odis.dhs.ga.gov/Main/Default.aspx**](http://odis.dhs.ga.gov/Main/Default.aspx)

Click on Manuals/Index/Div of Family Children Services

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Rate Increase retro to November 2017-**  PSS 5.05 to 5.07  PSSX 4.49 to 4.51  ERS Install 94.60 to 110.10  ERS Monthly 31.53 to 36.69  ERS Weekly 7.88 to 9.17  HDM 6.58 to 6.74  **Rate Increase retro to July 1 2018 (See next page for details)**   |  |  |  |  | | --- | --- | --- | --- | | Service |  | New Unit Rate | Effective | | ADH Lev I Full |  | $55.62 | 7/1/2018 | | ADH Lev II Full |  | $69.53 | 7/1/2018 | | ADH Lev I Partial |  | $33.37 | 7/1/2018 | | ADH Lev II Partial |  | $41.73 | 7/1/2018 | | ALS G |  | $50.00 | 7/1/2018 | | ALS F |  | $50.00 | 7/1/2018 | |

**Mass Adjustment**

DCH will request a mass adjustment of all *PAID* ADH and ALS claims for CCSP and SOURCE with dates of services in July and August 2018, and all ADH and ALS claims that were *DENIED* due to EOB 3052 with dates of service in August 2018, which may have triggered because the PA didn’t have enough $ when the claim was billed.  We’ll keep you posted as to when the mass adjustment will be paid, so please be patient while we work out the details for scheduling and paying it.  Claims for dates of service of September 1 of after will NOT be included in the mass adjustment.

You can adjust your claims for July and August if you wish, but all paid claims for CCSP and SOURCE services will be included in the mass adjustment of July and August claims.

***Policy Revisions included in the January 2019 (SFY 19) Edition of the CCSP Policy Manuals: Attached***

***Network Meeting attendance:***

Attend two (2) network meetings per **FISCAL** (July 1 – June 30) year in the Planning and Service Areas (PSA) in which services are being rendered. Providers must attend the meetings in different quarters (July-September, October-December, January-March, and April-June)/Gen Services Manual Pg. VI-14. Corrective action can be applied for those providers who are not in compliance. **Providers who serve more than one PSA region must meet their network meeting attendance requirement by attending meetings in different regions in different calendar quarters.** *Providers who service in the ARC area can participate in one webinar for the ARC region and one attendance in person in another area.*

***CCSP DCH Program Integrity Updates:***

|  |
| --- |
| ***SFY 2019 Schedule for DCH Program Integrity CCSP Satisfaction by Service & Compliance Monitoring***  Q1-2: ALS F and G (July 1, 2018 through December 31, 2018)  Q3: ADH (Feb 2019-March 2019)  Q4: PSS (April 2019-June 2019) |

***CCSP Provider Specialist ALS Family Management Agency assignments:***

|  |  |  |
| --- | --- | --- |
| **Vonnie** | **Laura** | **Laura/Vonnie** |
| Another Alternative | Alegna | Altrus |
| Averett Healthcare | Auspice Althernative |  |
| Caring Together | Care Plus |  |
| Cherokee Angel | Faith Health Services |  |
| Concerned Care | Georgia Health Service |  |
| Friendly Neighbors | Haven of Hope |  |
| Healthcare Placement Group | Heavenly Sunshine |  |
| PRN Nursing | Jesus Is Lord |  |
| Samaritan Care | Love and Hope |  |
| Suitable For the People | Vision |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |

|  |  |  |
| --- | --- | --- |
| **Area Agency on Aging** | **Care Coordination Specialist** | **Provider Specialist** |
| Atlanta Regional Commission (ARC) | Carolyn Porter  +  Jill Crump | Laura Hudlow  +  Vonnie Stelly  [ccsp.messages@dch.ga.gov](mailto:ccsp.messages@dch.ga.gov) |
| Coastal Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| Central Savannah State Regional Commission (CSRA) | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| Legacy Link | Carolyn Porter, RN  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| Heart of Georgia Altamaha Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| Middle Georgia Regional Commission | Carolyn Porter  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| Northeast Georgia Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| Northwest Georgia Regional Commission | Carolyn Porter  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| River Valley Regional Commission | Carolyn Porter, RN  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| Three Rivers Regional Commission | Carolyn Porter, RN  [Carolyn.Porter@dch.ga.gov](mailto:Carolyn.Porter@dch.ga.gov)  404-463-1104 | Laura Hudlow  [Laura.Hudlow@dch.ga.gov](mailto:Laura.Hudlow@dch.ga.gov)  404-463-5073 |
| Southern Georgia Regional Commission | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| Southwest Georgia Council on Aging (SOWEGA) | Jill Crump  [Jill.Crump@dch.ga.gov](mailto:Jill.Crump@dch.ga.gov)  404-657-7228 | Vonnie Stelly  [VStelly@dch.ga.gov](mailto:VStelly@dch.ga.gov)  404-656-7875 |
| **CCSP Section Manager** | Tom Underwood  [tunderwood@dch.ga.gov](mailto:tunderwood@dch.ga.gov)  404-463-8365 | Tom Underwood  [tunderwood@dch.ga.gov](mailto:tunderwood@dch.ga.gov)  404-463-8365 |
| **PA Management** | Donna Elrod  404-463-1898  [Donna.elrod@dch.ga.gov](mailto:Donna.elrod@dch.ga.gov) | Donna Elrod  404-463-1898  [Donna.elrod@dch.ga.gov](mailto:Donna.elrod@dch.ga.gov) |

*.*