

Many qualifying older adults are not aware of eligibility-based discount services and tax breaks available to them. Some of these programs have specific age, income, and/or asset requirements. Call **empowerline** for additional details.

Energy Assistance

What is LIHEAP? The Low-Income Home Energy Assistance Program provides help with home energy bills. Through the regular assistance program, a one-time payment ranging from \$310-\$350 is made directly to the home energy supplier. The period for the application is November-March or until all funds are exhausted.

Who Qualifies? A person's household income cannot exceed 60% of the state median income, and the individual must be named on the heating bill.

Where Does One Apply? Apply at the local Community Action Agency (CAA). The CAAs that serve the Atlanta Region are:

- Cherokee - North Georgia Community Action (770) 345-6531
- Clayton, Fayette, Henry - Clayton County Community Services Authority (404) 363-0575
- Cobb, Douglas - Tallatoona Community Action Partnership (770) 382-5388
- DeKalb, Gwinnett, Rockdale - Partnership for Community Action (404) 537-4300
- Fulton, City of Atlanta DeKalb - Fulton Atlanta Community Action (404) 320-0166

Telephone Discount Programs - Lifeline

What is Lifeline? Lifeline provides low-income households with a discount on their local monthly telephone bill.

Who Qualifies? Households that receive LIHEAP, Atlanta Gas Light, or electric senior citizen discount; Social Security Income; Medicaid; Supplemental Nutrition Assistance Program (SNAP); Temporary Assistance for Needy Families (TANF); live in public housing; or participate in the National School Lunch Program.

Where Does One Apply? Visit www.lifelinesupport.org, call AT&T at (800) 288-2020, or contact your local telephone service provider at the phone number on your monthly bill.

Utility Discounts for Seniors

What are Utility Discounts? Utility discounts provide a monthly credit or discount on electric and natural gas costs. Georgia Power offers a \$24.00 per month credit. The Natural Gas Discount is up to \$14.00 per month credit. Other local providers of electricity may offer discounts. Call the telephone number on your bill for details on what your provider offers.

Who Qualifies? Persons age 65 and older who meet the set annual household income amount can apply for the Natural Gas Discount and the Georgia Power Discount Program.

Where Does One Apply? Apply to your local utility company or call the Public Service Commission at (404) 656-4501. To apply for the Natural Gas Discount, call your provider, or call Atlanta Gas Light at (770) 994-1946. Georgia Power customers can call (888) 660-5890. Additional utility companies that may offer discounts and serve the Atlanta Region are:

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|---------------------------------------------|----------------------------------------------|
| Acworth Power (770) 917-8903 | Arnicalola Electric (706) 253-5200 |
| Central GA EMC (770) 775-7857 | Cobb Energy (770) 429-2100 |
| Coweta Fayette EMC (770) 502-0226 | Jackson EMC (770) 963-6166 |
| Marietta Power (770) 794-5150 | Snapping Shoals EMC (770) 786-3484 |
| Suwanee EMC (770) 887-2363 | Walton EMC (770) 267-2505 |

Water Bill Discounts

What are Water Bill Discounts? Some cities or counties offer a monthly credit, accommodation, or discount on water bills.

Who Qualifies? Individuals meeting age and income criteria and have the water bill in their name.

Where Does One Apply? If you live in one of the following counties or cities, contact the provider for details on the application process and required documentation:

- City of Atlanta Department of Watershed Management (404) 658-6500
(MUST be City of Atlanta water and sewer customer in either Fulton or DeKalb Counties)
- Clayton County Water Authority (770) 961-2130
- Cobb County Water System (770) 419-2000
- Douglasville-Douglas County Water and Sewer Authority (770) 920-3823

Property Tax Exemption Programs

What are Property Tax Exemption Programs? Property tax exemption programs provide a significant reduction on taxes to homeowners. In addition to the state of Georgia Homestead Tax Relief Grant, local counties may offer specific programs.

Who Qualifies? Local property owners

Where Does One Apply? Contact your local county Tax Commission's/Assessor's Office in the Atlanta Region at:

- | | |
|---------------------------|---------------------------|
| Cherokee – (678) 493-6120 | Clayton - (770) 477-3311 |
| Cobb - (770) 528-8600 | DeKalb - (404) 298-4000 |
| Douglas - (770) 920-7272 | Fayette - (770) 461-3652 |
| Fulton - (404) 224-0102 | Gwinnett - (770) 822-7200 |
| Henry - (770) 288-8180 | Rockdale - (770) 278-7600 |

Low Cost Internet for Households Receiving SNAP Benefits

What is the Low-Cost Internet Access Program? The low-cost access program (\$5-\$10 a month) is sponsored by AT&T and provides three access speeds for wireline home internet service based on zip code availability in the AT&T 21 state program service area.

Who Qualifies? Qualifying households must have at least one resident who participates in the U.S. Supplemental Nutrition Assistance Program (SNAP) and whose address is the AT&T service area for the program.

Where Does One Apply? Call (855) 220-5211 for details.

Empowerline: Your source for information about services for older persons, individuals with disabilities, and caregivers.

Call empowerline at **(404) 463-3333** whenever you need help finding services for older persons, individuals with disabilities, and caregivers in metro Atlanta, 24 hours a day, seven days a week, or visit www.empowerline.org.

Empowerline is a program of the Atlanta Regional Commission, the designated Area Agency on Aging for the 10-county Atlanta region.

Please note that any and all information provided about service providers is intended for referral purposes only. Empowerline of the Atlanta Regional Commission does not license service providers nor guarantee the quality of service they will provide. Therefore, the staff does not endorse or recommend any provider versus another. The decision to use any service provider is the responsibility of the person needing the service or the individual that is authorized to make decisions on their behalf.

Updated November 2018